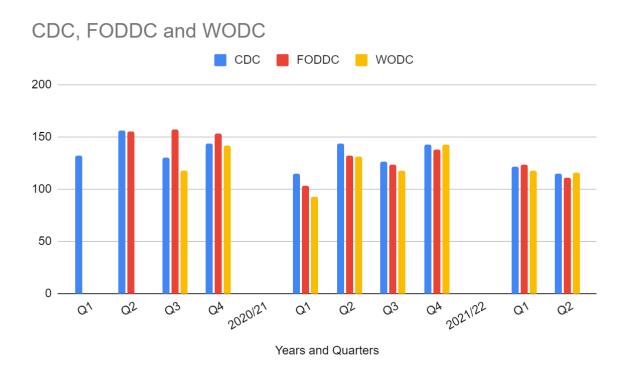
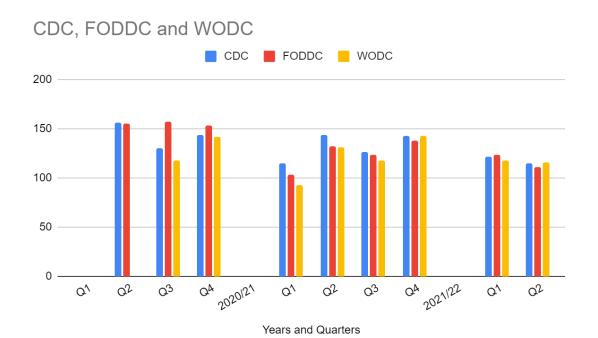
Performance Statistics

The chart below shows the number of requests received for CDC for the financial years 2019/20, 2020/21 and quarters 1 and 2 of 2021/22.



The number of requests received can be compared with the partner councils as follows Please note that there is no comparison for Q1 of 2019/20 due to a lack of data:



Response Rates

The chart below sets out by way of percentages the number of responses received that have been responded to within the statutory 20 working days for the 2020/21 financial year and the first two quarters of this financial year. It has not been possible to provide this level of detail for 2019/20 due to a lack of data.

It is notable that response rates have been variable, particularly for 2020/21 when the team were adversely affected by staff sickness and the pandemic.

As we have moved out of this turbulent period and into the first quarter of this financial year responses rates improved and have continued to improve during quarter 2.

